

Welcome to Mitsubishi Connect! In this issue, learn about our newly launched eShop with a range of Mitsubishi car accessories & merchandises, our Drop & Go service, Service Rental programme and stand to win a Cycle & Carriage cash card valued at \$20!



### **COVID-19 UPDATE**

Your well-being is our priority, and we're doing all that we can to be here for you.

Our showrooms will be temporarily closed from 7 April to 1 June 2020. Our authorised service centres will operate with shortened working hours to support only essential services such as vehicle recovery and repair services for emergency and public transport vehicles.

If you have a service appointment made between 7 April – 1 June 2020, kindly re-schedule your appointment to 2 June 2020 onwards through the following channels:

- Customer Assistance Hotline 6471 9111 (Monday - Friday, 8:30am to 6:00pm, excluding public holidays)

- myC&C App

- Online booking system www.mycnc.com.sg

For 24/7 emergency and roadside assistance, please call us at 6475 9500.

For any other enquiries, please reach out to us via our Customer Assistance Hotline **6471 9111** (Monday – Friday, 8:30am to 6:00pm, excluding public holidays)

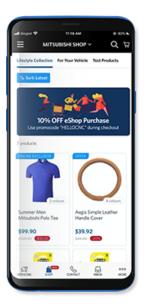
Stay safe! Together, we will get through this.

### Shop Online With Our Newly Launched Mitsubishi eShop!

# As an everyday companion, your Mitsubishi deserves the best in quality.

Jazz up your car with accessories in our newly launched Mitsubishi eShop. We have a range of car accessories specially selected for your Mitsubishi. Collection and installation is available at our Alexandra, Pandan Gardens and Sin Ming service centres after circuit breaker. You may select your preferred service centre, date, and time upon checkout. In the meantime, if you have any enquiries, you can reach us at <u>enquiries@eshop.cyclecarriage.com</u>

Start your shopping via myC&C app now!

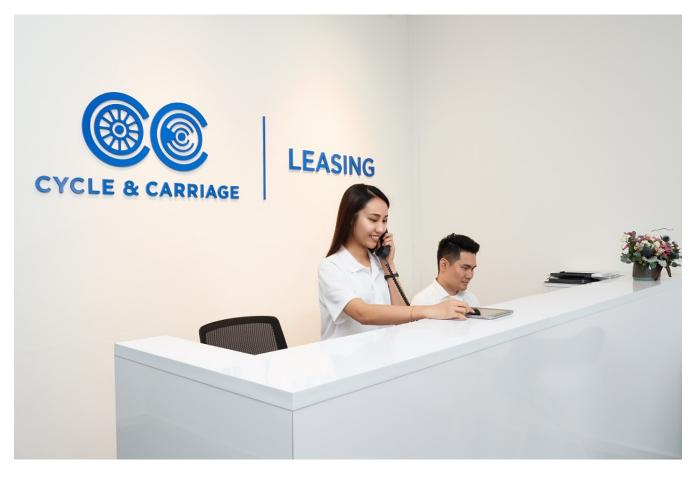


# GO FOR DROP & GO

In a rush? Go for Drop & Go for greater convenience. No more waiting in the queue for a service advisor to attend to you when you send your car in for servicing.

Simply fill up the Drop & Go envelope, drop your car keys in, and hand it over to our friendly service staff at the reception counter\*. Our service advisor will give you a call before commencement of work. Our Drop & Go is available at all authorised service centres.

\*Not available for express service and services where a test drive is required.



## **INTRODUCING CYCLE & CARRIAGE SERVICE RENTAL PROGRAMME**

Need a replacement car to travel around while your own ride is being serviced or repaired? Now you can rent one from Cycle and Carriage Leasing. Take your pick from a wide range of vehicles that we offer, conveniently located at our Service Centres. Simply pick-up the car when you drop off your own car and return it when your car is ready for collection. Prices start from as low as **\$70 nett with fuel included**.

Click HERE to find out more now! Or call Cycle & Carriage Leasing at 6251 8880 for assistance.

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DOWNLOAD THE MYC&C APP	Service and Repairs
If you haven't gotten the myC&C app, what are you waiting for? Download it now to receive important notifications and to gain easy access to service booking, your vehicle information, service credits, service plans and more.	Labrication Genrice A0 0
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### **ANSWER & WIN!**

Stand a chance to win an exclusive Cycle & Carriage 120<sup>th</sup> Anniversary cash card worth \$20! Email us the correct answers to the following questions by 30 June 2020 at <u>aftersales.mktg@cyclecarriage.com.sg</u> with the subject title: **Mitsubishi Connect Quiz <car plate number>** and you could be 1 of our 3 lucky winners! **Question 1:** Where can you purchase our new line-up of car accessories?

### Question 2:

Name any one of the service centres that offer the Drop & Go service.



### **Terms & Conditions**

Contest ends on 30 June 2020. Winners will be notified via email in July 2020. This quiz is only open to customers of Cycle & Carriage Singapore. Customers should own a Mitsubishi. Employees of Cycle & Carriage Singapore, their advertising and promotion agencies and their immediate family members are not eligible to participate in this quiz.

# Mitsubishi Authorised Service Centres

20 Leng Kee Road S(159094) Tel: 6470 8688 209 Pandan Gardens S(609339) Tel: 6568 4555 600 Sin Ming Avenue S(575733) Tel: 6932 8000 330 Ubi Road 3 S(408650) Tel: 6746 1000



Exceptional Journeys

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