



Kia Connect

April 2018



Welcome to Kia Connect! At Cycle & Carriage Kia, your car is our priority. In this issue, get tips for low-usage vehicles, learn more about genuine parts and our upcoming new service centre. Also find out about our all-new Grooming Plan to keep your Kia's long-lasting durable shine, and take part in our quiz to win some prizes!

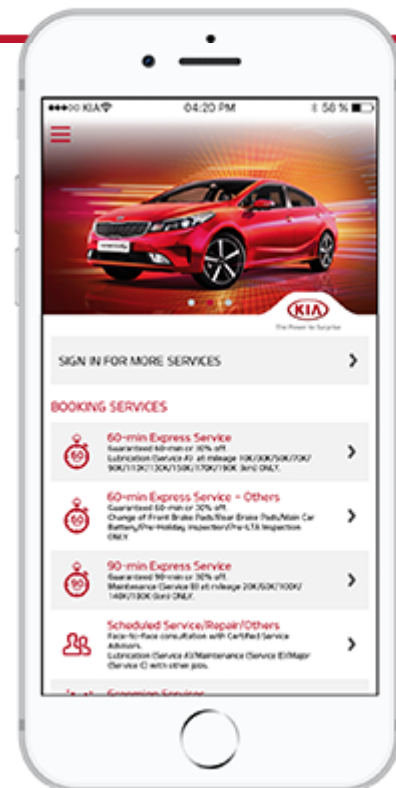
Also, remember to get your Kia serviced regularly! We believe that to keep your car performing at its best, it is of utmost importance to have your vehicle serviced at the right place and right time. For example, like changing engine oil regularly, will ensure an enhanced viscosity, so the oil can flow faster at extremely cold temperatures and reduced friction and volatility, which will cut your overall oil consumption. Overall, this will keep your engine running like new for years to come!

To make a servicing appointment, visit www.aftersales.cyclecarriage.com.sg.

Improve your servicing experience with myKIA SG

You can now manage your car servicing on the go, anytime, and anywhere with the myKIA SG app! Forgotten service appointments will become a thing of the past as myKIA SG app sends you helpful reminders for your upcoming appointments.

It even lets you track of your car's last service mileage and date, so you know when to schedule your next appointment. Also, in case of breakdown, the myKIA SG app has you covered with an in-built Accident or Breakdown guide. Download it today, if you have not!





Low-mileage or low-usage vehicles, take note!

The service history of your vehicle and an assessment by our qualified technicians, may result in your Kia being classified as low-usage/low-mileage. Despite this, the following are some areas that should be checked regularly to ensure your Kia operates smoothly:



Vehicle Main Battery

A car battery will continue to discharge energy even if the vehicle is not in use. As such, it is recommended you drive your vehicle for at least 30 minutes, once a week, and ideally during the daytime. This will allow the alternator to recharge the battery. If the battery drains after being parked for prolonged periods, the vehicle may require a jump-start.



Brake Noise

In Singapore's humid weather, brake discs that are not frequently used are susceptible to developing surface rust. This will result in squeaky noises when using the brakes later. Regular driving will allow the brake pads to wear away the surface rust on the brake discs.



Tyres

Ensure that tyres are filled to the recommended air pressure and rotated regularly. Leaving your vehicle in the same position for long periods of time will lead to the formation of flat spots on the parts of the tyres that are in contact with the ground. Flat spots may cause the steering wheel to vibrate, causing abnormal noise when driving. In severe cases, the tyres will have to be replaced. As such, it is recommended to drive your vehicle regularly to prevent the development of flat spots.

At Cycle & Carriage Kia, we go the extra mile to keep your car always running at its best. That's why we ensure that replacement parts are of the same standard and quality as

the original ones. Compared to non-genuine parts, all genuine parts will come with a 2-year or 40,000km (whichever comes first) warranty. At Cycle & Carriage Kia, we will replace it at no additional cost within 2-year*.

*T&C apply.



We are opening in Sin Ming

Sin Ming Service Centre will be opening by 17 May 2018. To date, this will be our fourth Service Centre opened for Kia. This expansion represents our continued commitment to meeting the expectations of valuable customers like yourself. Visit our new service centre to experience our service for yourself.



Check out our New Grooming Plan

Our new 2-Year Grooming Plan offers you 4 servicing visits. This includes 2 Standard Grooming and 2 Luxury Grooming services to restore the shine of your Kia. You can be assured of quality car care, as we use only premium products for your Kia.

[Find out more here](#)

TAKE PART IN OUR QUIZ AND WIN!

Stand to win \$20 Petrol Vouchers!

Answer the questions below correctly and email your answers **and** the car model you drive to aftersales.mktg@cyclecarriage.com.sg by 30 April 2018, and you could be 1 of our 3 lucky winners!

QUESTION 1

What new Plan is Cycle & Carriage Kia offering?

a) Tyre Rotation & Balancing Plan

- b) Grooming Plan
- c) Air Con Chemical Cleaning Plan

QUESTION 2

For low-usage/low-mileage Kia cars, which are the areas that should be regularly checked to ensure its smooth operation?

- a) Vehicle main battery, brake noise & tyres
- b) Vehicle main battery, timing belt & tyres
- c) Vehicle main battery, suspension & tyres



Terms & Conditions:

- Contest ends 30 April 2018 at 2359 hours.
- Winners will be notified via email in May 2018.
- This quiz is only open to customers of Cycle & Carriage Singapore. Customers should own a Kia.
- Employees of Cycle & Carriage Singapore, their advertising and promotion agencies and their immediate family members are not eligible to participate in this quiz.

Kia Customer Service Centres

241 Alexandra Road S(159931)
Tel: 6427 8800

209 Pandan Gardens S(609339)
Tel: 6568 4555

330 Ubi Road 3 S(408650)
Tel: 6746 1000



WE DRIVE FIRST CLASS



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