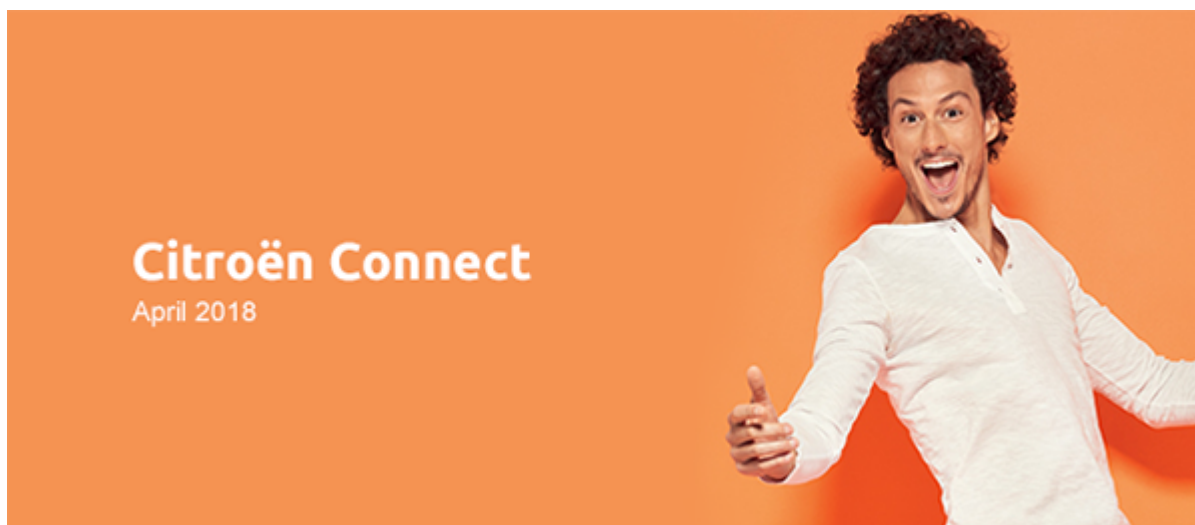


If you are unable to view this message correctly, [click there](#).

CITROËN CONNECT



Welcome to Citroën Connect! At Cycle & Carriage Citroën, your car is our priority, so in this issue you'll get tips for low-usage vehicles, learn more about genuine parts and also find out about our all-new Grooming Plan to keep your Citroën's long-lasting durable shine. You'll even get a chance to take part in our quiz to win some prizes!

Also, remember to get your Citroën serviced regularly! We believe that to keep your car performing at its best, it is of utmost importance to have your vehicle serviced at the right place and right time. For example, changing engine oil regularly will ensure an enhanced viscosity so the oil can flow faster at extremely cold temperatures. It will also cause reduced friction and volatility, which will cut your over-all oil consumption. Overall, these things will keep your engine running like new for years to come!

To make a servicing appointment, visit [www.aftersales.cyclecarriage.com.sg](http://www.aftersales.cyclecarriage.com.sg).

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## LOW-MILEAGE OR LOW-USAGE VEHICLES, TAKE NOTE!

The service history of your vehicle and an assessment by our qualified technicians, may result in your Citroën being classified as low-usage/low-mileage. Despite this, the following are some areas that should be checked regularly to ensure your Citroën operates smoothly:



### Vehicle Main Battery

A car battery will continue to discharge energy even if the vehicle is not in use. As such, it is recommended you drive your vehicle for at least 30 minutes, once a week, and ideally during the daytime. This will allow the alternator to recharge the battery. If the battery drains after being parked for prolonged periods, the vehicle may require a jump-start.



### Brake Noise

In Singapore's humid weather, brake discs that are not frequently used are susceptible to developing surface rust. This will result in squeaky noises when using the brakes later. Regular driving will allow the brake pads to wear away the surface rust on the brake discs.



### Tyres

Ensure that tyres are filled to the recommended air pressure and rotated regularly. Leaving your vehicle in the same position for long periods of time will lead to the formation of flat spots on the parts of the tyres that are in contact with the ground. Flat spots may cause the steering wheel to vibrate, causing abnormal noise when driving. In severe cases, the tyres will have to be replaced. As such, it is recommended to drive your vehicle regularly to prevent the development of flat spots.

## Must know facts about genuine parts



At Cycle & Carriage Citroën, we go the extra mile to keep your car always running at its best. That's why we ensure that replacement parts are of the same standard and quality as the original ones. Compared to non-genuine parts, all genuine parts will come with a 1-year or 40,000km (whichever comes first) warranty. At Cycle & Carriage Citroën, we will replace it at no additional cost within 1-year\*.

\*T&C apply.

### Check out our New Grooming Plan

Our new 2-Year Grooming Plan offers you 4 servicing visits. This includes 2 Standard Grooming and 2 Luxury Grooming services to restore the shine of your Citroën. You can



be assured of quality car care, as we use only premium products for your Citroën.

[Find out more here >](#)

## TAKE PART IN OUR QUIZ AND WIN!

### Stand to win \$20 Petrol Vouchers!

Answer the questions below correctly and email your answers and the car model you drive to [aftersales.mktg@cyclecarriage.com.sg](mailto:aftersales.mktg@cyclecarriage.com.sg) by 30 April 2018, and you could be 1 of our 3 lucky winners!

**Q1: What new Plan is Cycle & Carriage Citroën offering?**

- a) Tyre Rotation & Balancing Plan
- b) Grooming Plan
- c) Air Con Chemical Cleaning Plan

**Q2: For low-usage/low-mileage Citroën cars, which are the areas that should be regularly checked to ensure its smooth operation?**

- a) Vehicle Main Battery, brake noise & tyres
- b) Vehicle Main Battery, timing belt & tyres
- c) Vehicle Main Battery, suspension & tyres




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#### Terms & Conditions:

- Contest ends 30 April 2018 at 2359 hours.
- Winners will be notified via email in May 2018.
- This quiz is only open to customers of Cycle & Carriage Singapore. Customers should own a Citroën.
- Employees of Cycle & Carriage Singapore, their advertising and promotion agencies and their immediate family members are not eligible to participate in this quiz.

**Citroën Customer Service Centre**  
20 Leng Kee Road S(159094)  
Tel: 6470 8600



WE DRIVE FIRST CLASS

Terms & Conditions apply. Please do not reply to this email.  
If you are no longer interested, you can unsubscribe instantly.